

Terms & Conditions: -

1. A valid invoice is required to purchase the extended warranty.
2. Only **Haier Appliances India Pvt. Ltd.** or its authorized partners can offer extended warranties.
3. All payments must be made in advance.
4. If the extended warranty is cancelled before the end of the contract period, no refund will be provided for the unexpired period.
5. The extended warranty is non-transferable in the event of resale or gifting the product. No refund will be provided.
6. Renewal of the extended warranty after expiration is at the sole discretion of **Haier Appliances India Pvt. Ltd.**, depending on the product's model, age, and usage.
7. **Haier Appliances India Pvt. Ltd.** will prioritize emergency breakdowns, but will not be held liable for any loss, **including consequential losses (interruption or inconvenience caused by the appliance failure).**
8. The extended warranty covers only products supplied by **Haier Appliances India Pvt. Ltd.** and the base configuration. Any hardware alterations or additions will be chargeable.
9. The Extended warranty does not cover plastic or aesthetic parts of the product. Such parts will be replaced on a chargeable basis.
10. **Extended warranty coverage will not apply if the product is used for commercial purposes.**
11. Under Home Air Conditioner (HAC) Extended Warranty, the company will provide the customer two (2) jet pump service (for AC) and one (1) chemical wash service for kitchen appliances (KA-HOOD) per year (According to plan). The customer can avail the service on-demand basis under the extended warranty. Customer/Dealer (Authorized Trade Partner) has to login the Service Request through the Haier platform (Website/ Toll Free No/ WhatsApp) **(The Year will start from the Extended warranty Start Date)**
12. The Extended Warranty shall cover the following parts under the Extended Warranty contract.
AC & Home Appliances Products: Compressor, Thermostat, Relay, OLP, Fan Motors, Timers, PCB, Heaters, Air dampers, Ice Maker, Temperature Sensors, Evaporators, Condensers, Refrigerant charging, Driers, Capillary, Blowers, Fan Blade, Control Box, Magnetron, Electrical Switches, Transformers (internal), Diodes, Capacitors, Wire harness, Wash & Spin Motors, Gear box, Clutch Assembly, Drum, Inner Tub, Bellows, bearing & lip Seal, Drain Motor, Pump, Electrical Valves, buzzer, Suspension, Key Membrane, Remote PCB.
Consumer Electronics Products: Panel, Chassis, PCB, Tuner, Picture tube, SMPS, FBT, Guns, Speakers, Capacitors, Diodes, Transformer, Transistors, IC, Remote PCB.
13. Manufacturing and functional issues of the panel, Liquid damage (including leakage) are covered under this Contract. However, any type of Physical Damage, or Broken Panel cases will be subject to the depreciation policy.
14. Main liner cracks, Doors, Bulbs, Rubber Pads, Remote, Stabilizers, Consumables, Grill, Sheet Metal Parts and any damage to the aesthetical components shall not be covered under this contract.
15. This contract does not include any kind of software support or installations, **Haier Appliances India Pvt. Ltd.** shall not be responsible for any damage caused to, or loss of, any programs, data or removable storage media including any consequential loss or damage.
16. **Haier Appliances India Pvt. Ltd.** makes no warranty whatsoever on any third party for the peripherals, whether purchased as part of a system, or bundled with it, e.g. USB, CD's, Stabilizer etc.
17. In the event of the inability to provide services under this **Extended Warranty** due to part non-availability of the spares/ parts, or **Haier Appliances India Pvt. Ltd. depreciation policy shall apply.**

Depreciation							
Month from Date of Invoice	Washing Machine	Refrigerator	Air Conditioner	MWO	LED	Freezer	Water Heater
0-12 Months	0%	0%	0%	0%	0%	0%	0%
13-24 Months	20%	20%	20%	20%	30%	30%	15%
25-36 Months	45%	45%	45%	45%	50%	50%	30%
37-48 Months	65%	65%	65%	65%	70%	70%	45%
49-60 Months	80%	80%	80%	80%	90%	90%	60%
61-72 Months	100%	100%	100%	100%	100%	100%	75%
73-84 Months	100%	100%	100%	100%	100%	100%	90%
>84 Months	100%	100%	100%	100%	100%	100%	100%

18. Damage to the product or any parts (Components) due to transportation/shifting is not covered under this Extended Warranty.
19. **Haier Appliances India Pvt. Ltd.** will repair / replace any defective parts with same or similar parts and correct any problems resulting from workmanship free of charge. Defective parts need to be submitted to **Haier Appliances India Pvt. Ltd.** or Authorized Service Centre and becomes property of Haier Appliances India Pvt. Ltd.
20. **Haier Appliances India Pvt. Ltd.'s** liability under this Extended Warranty is limited to providing services and replacement of necessary parts as covered under this **Extended Warranty**. **Haier Appliances India Pvt. Ltd.** will not be liable for damages, death, injuries, health or any consequential damages of whatsoever nature to any person or property by use or operation of the product. Maximum liability (direct and indirect) of **Haier Appliances India Pvt. Ltd.**, under this Extended Warranty will be limited to the amount paid by the customer for availing services under this Contract.
21. The **extended warranty** is governed by Indian laws, with exclusive jurisdiction in the courts of Delhi.
22. **Pricing, terms and conditions of this Extended Warranty are subject to change without any notice.**